

WEB ACCESSIBILITY STATEMENT 2024 (updated every 30 days)
Cornerstone Journeys
www.cornerstonejourneys.com
Saint Louis, Missouri USA 63104

Accessibility Statement

At Cornerstone Journeys - We care about accessibility, diversity and inclusion and are important values we adhere to for our customers and employees.

Accessibility Statement for Cornerstone Journeys

Cornerstone Journeys is committed to ensuring physical and digital accessibility for people with disabilities. We are continually improving all experiences for everyone, and applying the relevant accessibility standards.

Customer Service Accessibility

We give Customers the opportunity to proactively notify us of any specific disability-related needs during, after booking and before services.

Accessible payment options including bank transfers / e-payments.

Accessible electronic forms and documents.

Materials in large font, large print and Braille if required.

Audio /video recordings of printed material if required.

Physical Accessibility:

All vendors provided/booked (including attractions, accommodations and restaurants) must follow all ADA Guidelines.

Charter motorcoach companies, car services and commercial airlines must follow all ADA Guidelines.

Measures to support accessibility

Cornerstone Journeys takes the following measures to ensure accessibility for all:

Include accessibility as part of our mission statement.

Include accessibility throughout our internal policies.

Integrate accessibility into our procurement practices.

Assign clear accessibility targets and responsibilities.

Employ formal accessibility quality assurance methods.

Website Accessibility Conformance status

Whether you use a screen reader, voice recognition software or another kind of assistive technology, we want our website easy to navigate.

In areas that may not be accessible, we are working on it and also welcome your feedback. The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA.

Cornerstone Journeys website is partially conformant with WCAG 2.1 level AA.

Partially conformant means that some parts of our website content may not fully conform to the accessibility standard. Cornerstone Journeys strives to adhere to the accepted guidelines and standards for accessibility and usability, it is not always possible to do so in all areas of the website, however personal assistance in all areas is available by contacting us.

Compatibility with browsers and assistive technology
Cornerstone Journeys website is designed to be compatible with the following assistive technologies:

IE10, IE11, Edge.
Chrome (version at pilot).
Firefox (version at pilot).
Safari on the newest generation of iPhone and iPad.

The website is not compatible with: Browsers older than 3 major versions and Mobile operating systems older than 5 years

Technical specifications

Accessibility of our website relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

HTML - using as much text appropriate headings, lists, paragraphs and other formatting for better usability by all.
These technologies are relied upon for conformance with the accessibility standards used.

Feedback

Feedback on the accessibility of Cornerstone Journeys.
If you use assistive technology (such as a screen reader, eye tracking device, voice recognition software, etc.) and have difficulty accessing information on the Cornerstone Journeys website, please contact us for further assistance.
We are here to help. www.cornerstonejourneys.com/contact-us

We continue to work to bring all areas of this website up to the same level of overall web accessibility. In the meantime should you experience any difficulty in accessing the site, please contact us: 001-314-287-5333.

This statement was created on September 7, 2022 (updated every 30 days) and is continually monitored and updated / W3C® Web Accessibility Initiative